

# VOLUNTEER POSITIONS

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ALL POSITIONS ARE ASSISTED BY YOUR ADVISORS AND SOME ALSO BY THE CASINO STAFF

## GENERAL MANAGER / ALTERNATE GENERAL MANAGER - CASH CAGE

1. Verify transactions including the opening and/or closing cash cage float of chips and cash, opening game chip counts, and banker shift change
2. Witness cashier/player transactions of more than \$200.00
3. May relieve the banker and chip runners during meals/breaks
4. Must be in the casino at all times

## BANKER

1. Controls the cash cage float of chips and cash
2. Witness cashier/player transactions of more than \$200.00
3. Generates fills/credits for cash/chip transfers through the 'CasinoTrack' computer system
4. Busiest during opening, volunteer shift changes, and closing of casino
5. Computer skills are very helpful

## CASHIER

1. Cashes in chips for players
2. Cashiers are responsible for their own floats
3. This position requires concentration and accuracy
4. Good manual dexterity is helpful

## CHIP RUNNER (a job title not a job description!)

1. A courier for chip orders (requests) from casino games
2. Operates a touch screen portable computer
3. This volunteer should be mobile and have a steady hand
4. This position is usually busy at opening and closing

## GENERAL MANAGER / ALTERNATE GENERAL MANAGER - COUNT ROOM

(This optional manager is allowed by the AGLC, can be one of the (minimum) six required in the count room, and is strongly recommended!)

1. Open drop boxes and/or help sort cash
2. On day 1 - Verify cash transactions including signing of the count room cash to the safe
3. On day 2 - Verify cash transactions including the return of the float and transfer of the balance to the casino operator

## COUNT ROOM SUPERVISOR

1. Records cash counts through the 'CasinoTrack' computer system
2. Good computer skills are helpful
3. Not required to handle cash

## COUNT ROOM STAFF

1. Sorts, counts, records, verifies and amalgamates cash from the drop boxes from the games
2. Recorder assists count room supervisor, computer skills are helpful

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